CRAIG DICKSON
DATA ANALYST

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+49 176 4593 7370 | THECRAIGDICKSON@GMAIL.COM | LORELEYSTRAßE 1, BERLIN 10318 | DATE OF BIRTH: 04.12.1980

Thorough and meticulous Data Analyst passionate about helping businesses identify opportunities for optimisation and growth. Wide range of business experience – startup founder with extensive experience in analytical roles in large multinationals. Possessing strong technical skills and experience with a wide variety of analytical tools and techniques, alongside excellent soft skills.

◼ SKILLS

- SQL / Python (pandas, Matplotlib, Numpy, Jupyter Notebooks, TensorFlow etc)
- Tableau / OpenAI / AWS / HTML5 / CSS / GCP / dbt / Flask / Git / Streamlit / Jira / Excel
- Highly-developed communication skills
- Strong problem-solving skills.
- German language at B2 level.

◼ EXPERIENCE

Klarna // Senior Data Analyst (2021 - Present)

- Managing, maintaining and optimising ETL pipelines for very large datasets
- Creating clear self-service dashboards to efficiently communicate insights
- Collaborating with senior stakeholders in Engineering, Product, Business Development to understand business needs, enable data-driven decision making, and improve processes
- Managed the creation of the Analytics Handbook, identifying and promoting best practice in Data Analysis within the company
- Driving significant revenue growth through process enhancements and strategic insights

craigdoesdata.de // Owner / Data Analyst (2020 - 2021)

- Provided a range of Data Analytics-related freelance services to private clients
- Successfully met deadlines and completed projects according to diverse specifications
- Provided training on cutting-edge Data Analytics tools

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■ EXPERIENCE (CONT.)

Dickson English (Berlin) // Owner / English Teacher (2014 - 2021)

- Founded, managed and grew a successful language training company
- Landed contracts to build and run individualised courses and seminars at a variety of large private and public sector organisations
- Grew revenues by ~15% year-on-year

Citigroup (Edinburgh) // Valuations Officer (2013 - 2014)

- Managed client and trustee relationships, retained several large clients in the face of significant challenges
- Supervised the work of 7 accountants across 50 investment funds
- Increased reconciliation process efficiency, reduced time required by 20% across the team

Franklin Templeton Investments // Senior Pricing Analyst (2006 - 2013)

- Developed effective and reliable pricing models for difficult-to-price and illiquid securities
- Optimised ETL pipeline for pricing processes to increase efficiency on new funds by 100%

■ EDUCATION

University of Edinburgh (2002 – 2006)

MA (Hons) First Class - Sociology

■ QUALIFICATIONS

AWS Certified Cloud Practitioner

Tableau Data Scientist | Tableau Analyst | Tableau Author | Tableau Designer

Google Analytics Individual Qualification

Professional Scrum Master I

Chartered Financial Analyst (Level 1)